

Subject: Global Supply Chain Issues Creates Temporary Deviation - JIB Quick-Disconnect Memo

Date: 11/08/21

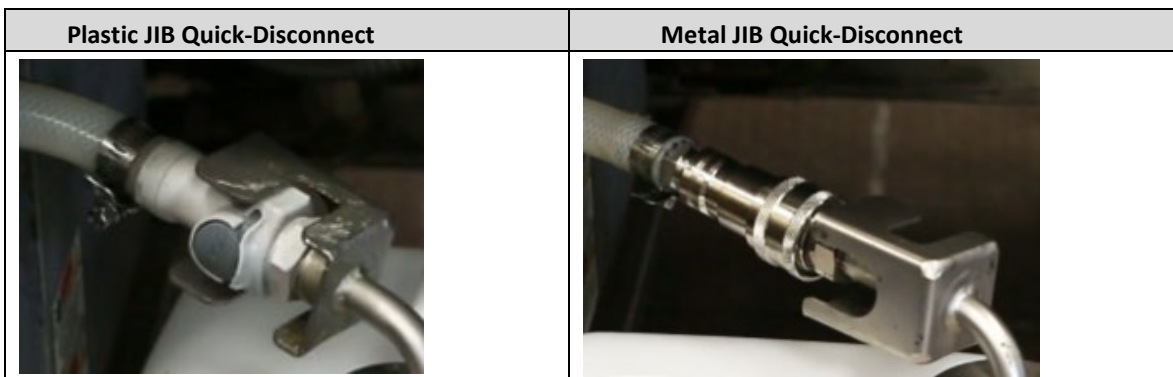
Region: Global

Models Affected: Evolution Elite Electric and Gas model fryers

Summary

Due to the global supply shortages, a temporary manufacturing parts deviation occurred for both male (part “A”) and female (part “B”) **plastic** JIB quick-disconnect parts. Manufacturing temporarily used **metal** JIB quick-disconnect parts. The only operational difference between the two disconnects, is the metal one connects and disconnects with a compression ring instead of a button.

IMPORTANT: Please click this [link](#) and watch a short video on the proper use of both the plastic and metal JIB quick-disconnects.



Manufacturing has returned to using the plastic JIB quick-disconnect parts for all units going forward. Serial number breaks for fryers with the metal JIB parts are as follows:

EEE	EEG
LG2110078	NE2110059
LG2110079	NE2110060
LG2110083	NE2110067
LG2110084	NE2110077
LG2110085	NE2110078
LG2110093	NE2110079
LH2110008	NE2110080
LH2110009	NE2110081
LJ2110011	NE2110082
LJ2110012	NE2110083
	NE2110084
	NF2110029

Fryers manufactured during the deviation will not be retrofitted with the original plastic JIB quick-disconnect parts; however, plastic JIB quick-disconnect serviceable replacement parts are available.

Part Numbers for Plastic JIB Quick-Disconnect Parts

Part #	Description	Part Type	Current Stock
FP05-017	Male quick-disconnect	A	Available
FP05-016	Female quick-disconnect	B	Available

Part Numbers for Metal JIB Quick-Disconnect Parts

Part #	Description	Part Type
17334	Male quick-disconnect	A
35475	Pipe nipple, 2 in. long	A
17333	Female quick-disconnect	B
FP01-383	Barbed hose connector	B

Warranty

Parts include a 90-day warranty from the date of install.

Questions

For further information, please contact Technical Services using one of the following options:

Email: technicalservices@hennypenny.com

Call:

- U.S. and Canada: +1-800-417-8405
- Global: +1-937-456-8405

Text: +1-937-456-8405

[Live chat](#) via the Henny Penny website, extranet, or customer support website.